

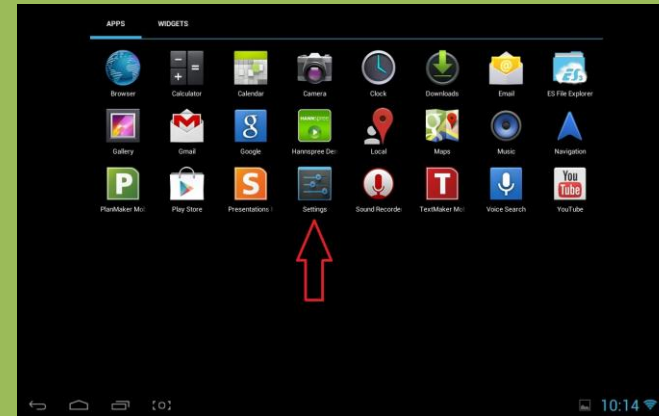
# SN1AT71 Restore Factory Settings SOP

## A. via OSD

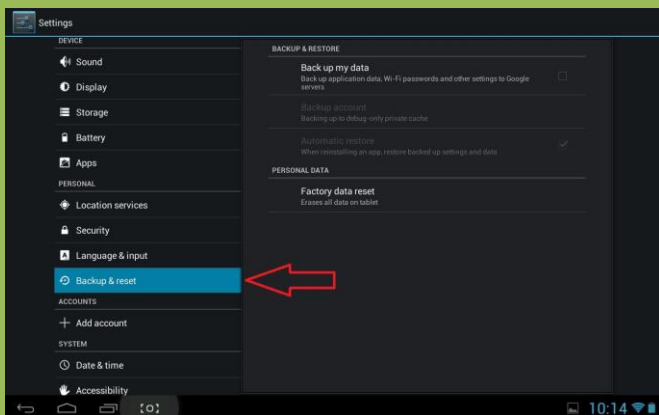
1. Touch the All Apps icon. See red arrow head → .



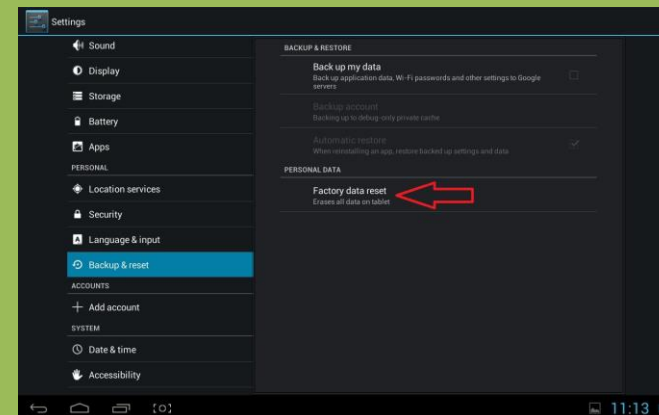
2. Touch the Settings icon.



3. Open Backup & reset item.



4. Touch Factory data reset

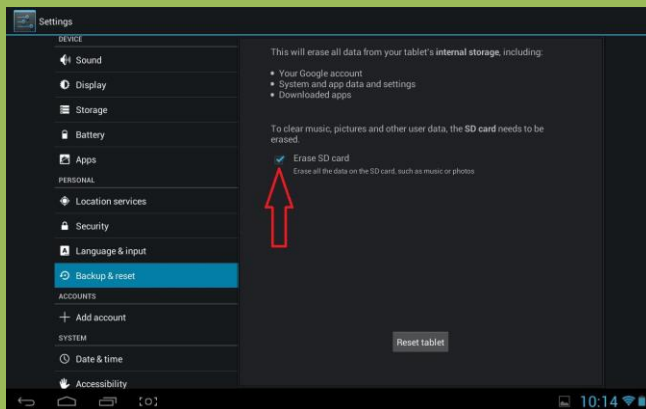


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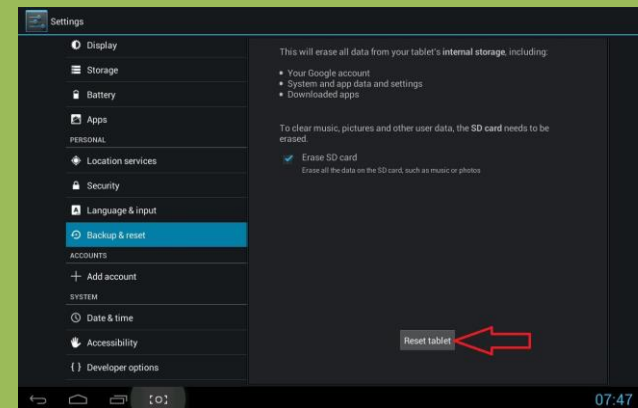
**Note:** This will erase from the device

User's Google Account / System, application data and settings / Downloaded applications.

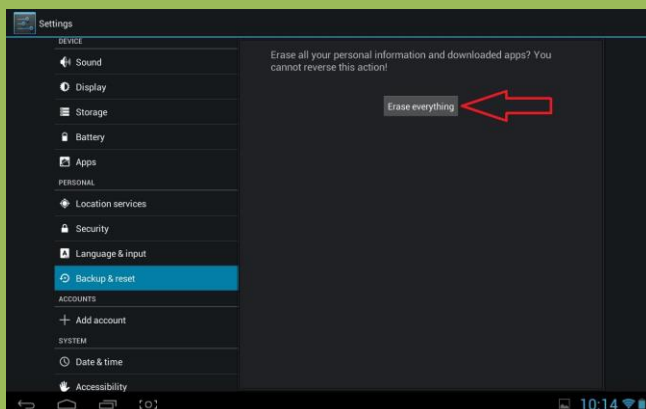
5. Tick erase SD card, in case you want to clear music, pictures and other user data.



6. Touch Reset tablet button.



7. Touch Erase everything button. After that the tablet will reboot.



8. After the process as shown on the picture below is done, the tablet will switch off. Then the factory reset is complete.



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9. Press the Power button for 3 seconds to switch on the tablet again.



10. The first boot process after reset may take up to 2 minutes.



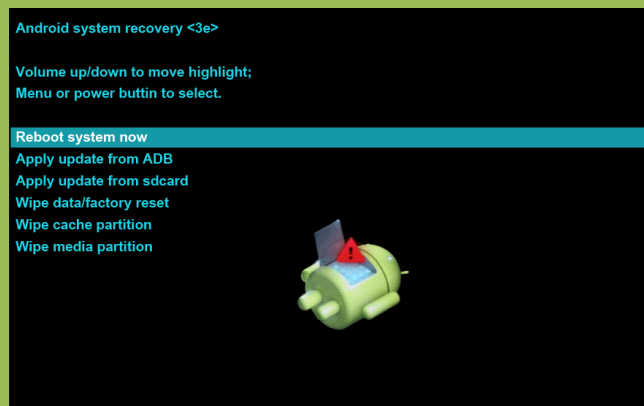
# SN1AT71 Restore Factory Settings SOP

## B. via Hot key

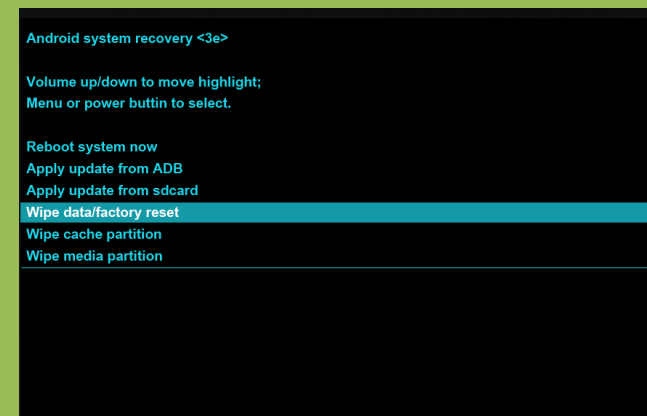
1. Make sure the tablet is fully charged.
2. In power off mode, press and hold Vol - then Power button at the same time (approx. 4 seconds) until the quadratic HANNspree logo appears on the screen.



3. After that, the tablet will go into Android system recovery mode.

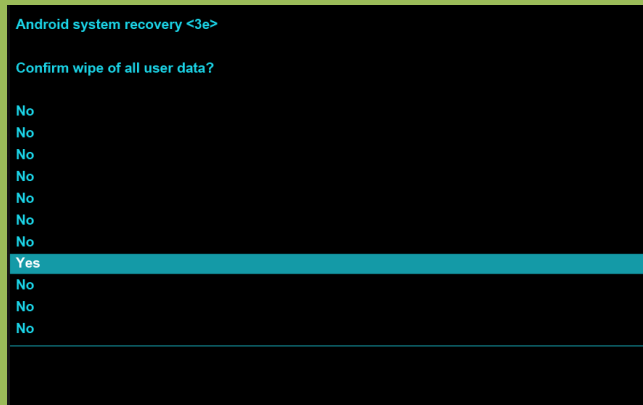


4. Use the Vol - button to choose "wipe data/factory reset" and press Power button.

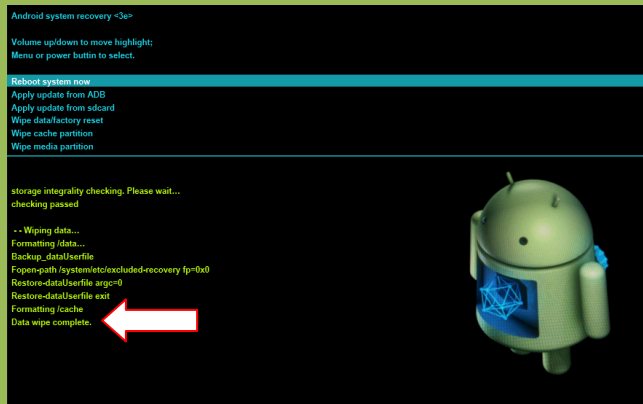


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5. Use the Vol - button to choose “Yes - - delete all user data”, then press Power button.



6. Wait until the screen shows “Data wipe complete”.



**Note:** The Hot key reset does not erase

- Current system software and bundled applications.
- SD card files, such as music, photos.

7. Press the Power button to switch off the tablet.  
The factory reset is complete.



8. Press the Power button for 3 seconds to switch on the tablet again.



9. The first boot process after reset may take up to 2 minutes.